



MIRA

Hospitality House Distancing, Occupancy, and Safety Protocols

- All Hospitality House visits are by appointment only - as they have always been.
- Face coverings are required for all guests on property.
- Employees will maintain a six-foot distance from other employees and customers.
- We will monitor the number of guests on premise at one time to ensure physical distancing requirements are maintained and to comply with restrictions imposed by state and local authorities.
- We will host parties of six guests or fewer who have chosen to congregate together.
- We have eliminated all food service except for prepackaged items.
- We will host guests outdoors weather permitting.
- Mira has provided an adequate number of face coverings for all employees and requires employees to wear masks at all times when coming within 6-feet of other employees and guests.
- Hand sanitizer will be provided for guests upon arrival and will be provided at multiple locations around the property.
- Tasting menus and order forms will be single-use and discarded once in contact with guests.
- When pouring wine, bottle necks will not touch any glasses and we do not use "drop stops" to pour our wines. Employees will not pour wine within six feet of guests.
- Guests will be provided their own bottled water upon request.
- Paper cups will be available for guests to use as spit receptacles or dump buckets.
- We have posted guidelines as required by Napa County regarding six-foot social distancing.
- Mira Winery employees will open all doors for guests when possible to limit doorknob exposure for guests.
- Wine purchases will be carried to guests' vehicles and placed into trunk by Mira staff.
- Tasting areas and all other touch-points will be disinfected both before and after each tasting appointment.
- Glassware used for each tasting will be cleared immediately upon guest departure and will be washed and sanitized in a commercial, high temperature glass washer.
- Doorknobs, light switches, bathrooms and bathroom fixtures, keyboards, faucet handles, pin-pads, pens and all other contact-surfaces will be sanitized and disinfected on frequent intervals (between each tasting)
- Guests are prohibited from any self-service operations.